

EY – Guidewire Cloud Migration Factory Model

Desired customer outcomes

The EY-Guidewire Cloud Upgrade Factory Model is designed to drive cost-effective, efficient, and swift migrations to Guidewire Cloud, allowing customers to maintain their differentiators on the new platform. The approach relies on EY's Cloud Upgrade Factory and Cloud Enablement Center (CEC), utilizing cloud enablers/accelerators, a skilled workforce specializing in Guidewire Cloud migrations, standardized processes based on best practices, and an aligned RACI model. Our factory model is rooted in a growth mindset, with the CEC constantly incorporating the latest advancements in the cloud landscape to enhance the factory's capabilities. The emphasis is on leveraging existing strengths, including the team's experience, assets, and the CEC, to build a repeatable and adaptable factory. This approach ensures success for Guidewire customers transitioning to the cloud by capitalizing on past implementations and remaining agile in response to evolving technology.

| Value Propositions | |
|--|---|
| <p>Integrated Solutions Ecosystem</p> <ul style="list-style-type: none"> 500 + Guidewire Certified and Cloud migration experienced resource pool Solutions for diverse set of activities required for a cloud migration including value added services such as OCM, InfoSec, etc. providing a one stop shop for all migration requirements Reduced dependencies and overall reduced interactions with synchronized rhythm among team members bringing more reliability and less variability in a programming environment | <p>Accelerated, Cost-effective migration</p> <ul style="list-style-type: none"> Leverage optimization item recipes and design pattern references with our skilled team to fast-track delivery, starting optimization and redesign work as early as the Technical Upgrade/Inception Phase, for efficient left-shifting. Reusable code/automation reduces overall time required for migration significantly |
| <p>First-Time yield/right</p> <ul style="list-style-type: none"> Improved First-Time Quality achieved through usage of proven and tested Optimization Recipes, Design Patterns and enablers, Templates from prior upgrade projects More Automated and repeatable Quality assurance approach with standardized scope for the Factory work Eliminated late identification of gaps reducing cost over time for migration | <p>Predictable outcomes</p> <ul style="list-style-type: none"> Increased consistency in delivery timelines with proven methods and steps applied to optimization and migration efforts Predictable and consistent outcome for optimization and interface redesign activities within the migration Reduced need for a comprehensive change management process for migration and hence reducing change costs during migration |

Initiatives to drive down migration cost

As showcased in our EY-Guidewire Cloud Migration Methodology Playback-Aug 2023 our factory team structure, along with factory enablers/accelerators for each phase of the upgrade, are modeled to reduce effort for project management, delivery, and quality assurance aspects of cloud migration.

Tackle Optimization backlog early

As a part of EY Cloud Migration Factory, we have created a statistics-based evaluation model for Optimization items based on our experience with Guidewire Cloud migrations. This enabler, combined with our shift-left philosophy, allows us to tackle several optimization items on self-managed code even prior to the Technical Upgrade phase, ultimately reducing overall cost and duration of Guidewire Cloud migration projects.

Self-Service onboarding into Factory

Our factory resources that are part of the continuous flow assembly line are experienced with commonly observed optimization items across the projects they have worked on, and this enables us to manage these resources in a flex model, reducing the overall efforts for these activities. These resources can onboard and offboard projects to repeat the continuous flow line repeatable work items on optimization. As part of our Cloud Enablement Center, we continuously enhance these repeatable optimization inventory and knowledge book to keep up with evolving Guidewire Cloud standards. These are available for a new resource being added to a factory in an easily trainable self-service onboarding methodology.

Reusable templates

Numerous templates that we have collated for cloud project activities will give a head start on most activities without having to start from scratch and will shave a significant amount of time. Inception Kickoff, Upgrade Project Plan, Inception Workshop Planner, Test Strategy, UAT Planner are a few of the many templates we have built based on our experience in collating repeatable aspects.

Integration assets

For integrations, we are actively working on assets that would enhance remediating common anti-patterns with respect to interfaces without any involvement required from customers.

Assist with overall program ecosystem beyond Guidewire

While upgrading and migrating Guidewire applications to Guidewire Cloud are the primary focus areas, there are additional aspects that EY Migration Factory helps customers with to make the overall journey successful. These include services such as Organization Change Management, helping with Information Security, and assisting with middleware technologies and downstream systems.

Reduce TCO using optional EY AMS services to improve post-production operations

Customers have the option to leverage our experience with Managed Services of Guidewire applications by signing up for optional EY AMS services post go-live. Our Managed Services team brings a rich asset library to help monitor, respond, and enhance implementations live in Production ultimately leading to lower TCO for Guidewire customers.

Avoid common pitfalls

Lessons learned from prior upgrades enable us to guide customers in avoiding common mistakes, effectively mitigating additional costs caused by delays.

For more information: Please consult your EY or Guidewire representative or contact us at gwmarketplacecontact@ey.com