GUIDEWIRE

docusign

DATA SHEET

Benefits

- **Faster agreements:** Digitally send, sign, and save policy and claims documents in minutes, reducing turnaround time.
- **Better customer experiences:** Allow policyholders and agents to sign your policy and claims documents anytime, anywhere, on any device.
- **Security & compliance:** Unlike paper-based handling, keep documents secure with enterprise-grade security and compliance controls.

Features

- **Integrated:** Go-live and realize benefits faster with a pre-integrated solution.
- **Scalable:** Scale easily to handle higher policy and claims volumes.
- **Trusted:** Hundreds of insurers, including 12 of the 15 largest, trust Guidewire and Docusign for automated, digital documents.

Docusign for Guidewire PolicyCenter & ClaimCenter

Simple, secure electronic signatures from within policy and claims workflows

Docusign for Guidewire PolicyCenter and ClaimCenter offers a simple and secure way to collect, track, and store electronic signatures within Guidewire's industry-leading core policy and claims systems for a modern, digital signing experience and faster policy transaction and claims processing.

Automate and accelerate agreement processes

Make work easier for underwriting and claims teams by integrating digital agreement handling from within your underwriting and claims workflows. Say goodbye to manual, slow, and unsecure document handling processes. Instead, send and receive electronic documents for signature in minutes, without ever leaving PolicyCenter and ClaimCenter.

For automated processing, your system administrators can configure routing workflows within Guidewire to automatically distribute documents to the relevant parties for signing, replacing cumbersome and costly manual processes.

“You’ve got to get off paper, or your speed and how fast you can grow is going to be a challenge. With Docusign, you’re getting a best-in-class solution that’ll enable your agency to move faster.”

—Brim Basom, Managing Director of Technology and Innovation, Goosehead Insurance

$36

Saved per document on average

40%

Improvement on document turnaround time

31%

Reduction in time spent sending documents

Provide the seamless, digital experience that today’s insurance teams and policyholders expect

Create an intuitive experience for underwriting and claims teams to easily share documents with prospects and policyholders, and enable policyholders to digitally sign documents anytime, anywhere, on the devices of their choice.

Keep documents safe, secure, and compliant

Paper-based document management is highly prone to fraud and security risks. Protect your agreements with Docusign’s enterprise-grade security features and compliance protocols, like encryption, signer identification, and digital audit trails. Docusign complies with ESIGN, UETA, and eIDAS, providing legally binding electronic signatures across the U.S. and Europe. Both organizations have achieved numerous compliance certifications and attestations, demonstrating our joint commitment to data protection and security.

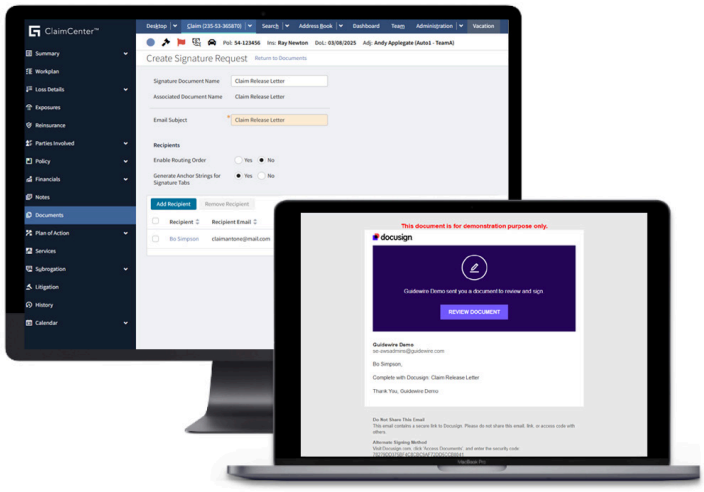
Achieve operational efficiency across the insurance lifecycle

By leveraging Docusign within PolicyCenter and ClaimCenter, insurers of all sizes can streamline their operations from policy acceptance and issuance through first notice of loss and claims closure. PolicyCenter enables sales and underwriting teams to sell and manage policies with greater accuracy and speed, while ClaimCenter helps claims departments manage intake, handling, and closure with ease.

Use cases

Docusign within PolicyCenter and ClaimCenter supports a wide range of insurance use cases, including policy applications, coverage selection, disclosures, change of address, renewals and cancellations, accident reports, medical release authorizations, total loss, and bill presentment.

Docusign for PolicyCenter and ClaimCenter



Get started with a pre-built integration

With Docusign's integration to PolicyCenter and ClaimCenter, insurers can get up and running quickly, drastically reducing project implementation timelines and total cost of ownership while speeding up time to value.

Solution availability

Docusign is available worldwide for Guidewire PolicyCenter and ClaimCenter customers.

Learn more on Guidewire Marketplace

Learn more about Docusign and the ecosystem of Guidewire partner extensions on Guidewire Marketplace, the insurance industry's hub for innovation. Marketplace is designed to help insurers solve problems and reach goals by providing a wide range of pre-integrated extensions from Guidewire and more than 230 leading Insurtech vendors. If you'd like to see a live demo or hear more, contact your Guidewire or Docusign representative.

About Docusign

Docusign brings agreements to life. Over 1.6 million customers and more than a billion people in over 180 countries use Docusign solutions to accelerate the process of doing business and simplify people's lives. With intelligent agreement management, Docusign unleashes business critical data that is trapped inside of documents. Learn more at www.docusign.com.

Guidewire is the platform P&C insurers trust to engage, innovate, and grow efficiently. More than 570 insurers in 43 countries, from new ventures to the largest and most complex in the world, rely on Guidewire products. With core systems leveraging data and analytics, digital, and artificial intelligence, Guidewire defines cloud platform excellence for P&C insurers. For more information, please visit www.guidewire.com.

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