

## PRODUCT BRIEF

# 360 MEDREVIEW

**Summarize and analyze large medical record sets in seconds.**

Medical record review is one of the most time-intensive activities in a bodily injury claim. MedReview reads the full record set and returns a structured medical summary of what the record shows.

## AT A GLANCE

### Use case

Large-record medical review and summarization

### Outputs

Injuries, diagnosis summary, imaging findings, treatment dates

### Availability

On the Guidewire Marketplace

### Integration

Secure API; enterprise Guidewire, Salesforce, AWS pathways

### Oversight

Human-in-the-Loop validation with confidence flags

**60+**

MEDICAL-FOCUSED  
QUESTIONS PER FILE

**Seconds**

TO SUMMARIZE A FILE  
THAT TOOK HOURS

**95%+**

ACCURACY WITH HITL  
OVERSIGHT

**15m+**

TRANSACTIONS  
PROCESSED

Scale reflects transactions processed to date. Speed and accuracy are client-reported production results.

## THE CARRIER PROBLEM

Medical documents are lengthy, complex, and highly specialized. A single bodily injury file can run hundreds of pages across a dozen providers, and reading it is skilled work. Under rising volume, manual review is slow and uneven.

## THE APPROACH

Standardize the summary. MedReview reads every page, interprets the clinical content, and produces one consistent findings summary against a fixed question set — so every reviewer works from the same facts.

## MEDICAL REVIEW WORKFLOW

### 1 INGEST

Record set arrives via API and is OCR'd, scans included.

### 2 ORGANIZE

Sorted by encounter and date of service.

### 3 INTERPRET

Read for diagnoses, treatment, and findings.

### 4 VALIDATE

Confidence flags route uncertain items to a trained reviewer.

### 5 DELIVER

Findings summary returns with the claim.

## OUTPUT EXAMPLES

### Claimant injuries

Injuries alleged in the record

### Diagnosis summary

Diagnoses across the record set

### Pre-existing conditions

Prior history noted in the record

### Radiologist findings

Imaging interpretations pulled forward

### Permanent impairment

Impairment findings where stated

### First and last treatment

Dates bounding the care period

## CITATIONS

Nothing is asserted without a source. Every entry links back to the page it came from, so a reviewer confirms a finding in one click instead of searching the record set.

## QUALITY CONTROLS

AI enhances, not replaces, the expertise of the team. Confidence scoring flags uncertain extractions for exception review, trained reviewers confirm clinical context before delivery, and an audit trail records what was confirmed.

## BUSINESS OUTCOMES

### SHORTER CYCLE TIMES

Review measured in seconds, not hours

### CONSISTENT EVALUATION

One question set applied to every file

### DEFENSIBLE FINDINGS

Cited summaries that stand up at audit

### CAPACITY WITHOUT HEADCOUNT

Throughput scales with volume, not with hiring

MedReview works on its own and pairs directly with 360 DemandReview. Findings return as notes, fields, activities, and attachments — designed to complement Guidewire ClaimCenter through secure, API-driven integration.



**See MedReview in action.** Explore the product and request a demo:  
[360intelligentsolutions.com/solutions-insurance/360-med-review](https://360intelligentsolutions.com/solutions-insurance/360-med-review)

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PROVEN SCALE • EASY INTEGRATION**