

UpClaim

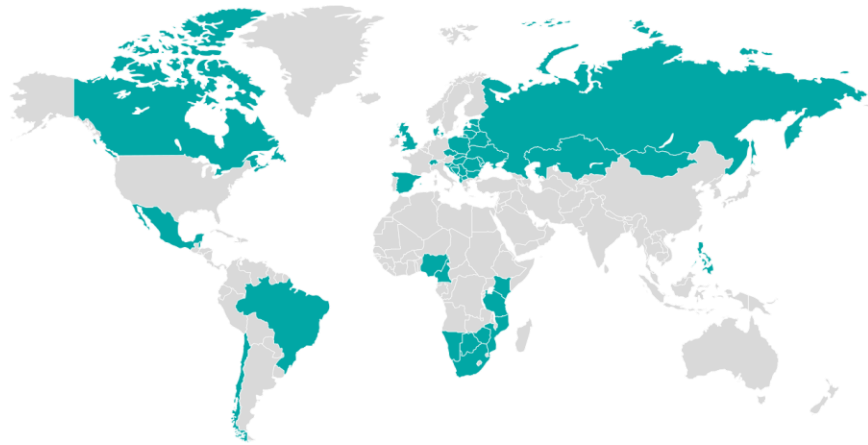
Drive optimal claims outcomes with Updraft's intelligent legal tech & deep-data resolution platform.



Market leader in legal support solutions for over a decade



Our Global Footprint



65

Listed companies and multinationals

59 000

SMEs

2.2 million+

Individuals

Our Awards



Vision to Reality awards 2015/16
2nd place

Africa Cup Competition Winner 2019



Global leader: "The questionnaire-based contract authoring process is *unequalled by any other tool we tested.*"

Some of our clients



UpClaim Solution Overview

Building platforms for success...



A look under the hood...

7 Years of Legal
Content drafting
and analysis
by a team of
Attorneys &
Advocates

Legal Opinions
drafted from
algorithmic
analysis of 20,460
MVA Scenario
variables

Professional
drafting
underpinned by
11,400 pages of
legal opinions,
case summaries
and scenario
analysis

Incorporating
205,200 pages of
scenario specific
merits assessments,
correspondence and
settlement
documentation

What does UpClaim do?



- The **exact accident scenario** is matched to every reported & unreported court judgement with the same or similar facts;
- Generates an **automated assessment** of the claim to **establish liability** and any possible policy limitations;
- **Determines each party's degree of fault** - based on an professional analysis of the spread and regularity of apportionments made in every comparative case;
- **Drafts a comprehensive and practical legal opinion** that summarises all of the relevant case law and arguments supporting the negligence apportionments;
- Provides a **searchable database of practical case summaries**;
- **For a claims process - drafts a formal letter of demand in respect of the claim**, emphasising the other driver's negligent conduct;
- **For a defence process - drafts a formal claim response (defence) to the claim**, emphasising the claimant's negligent conduct;
- **Drafts a 'without prejudice' settlement proposal** that **cherry-picks the directly-on-point case law** that is most favourable to the Insurer, in order to drive an **early and favourable settlement**;
- Litigator mimicry **escalates pressure** to settle through repeated correspondence and open tender offers formally tendered into Court at the outset of any litigation
- Automatically **drafts any settlement agreements and related documentation**;
- Open **settlement tenders** indemnify the Insurer against legal costs.

Key Benefits of UpClaim



Significantly improve your costs of claim and loss ratios

Deep-data analysis and an adaptive application of the most favourable case law improves claims recoveries and defence by up to 26,6%



Faster recovery of payments made to policyholders

Reduce financing costs and time to recover with system-driven workflows that leverage on-point case law to achieve fast settlements



Lower operational costs and greater efficiency

Streamline your claims processing with intelligent legal tech that automates all drafting and legal research



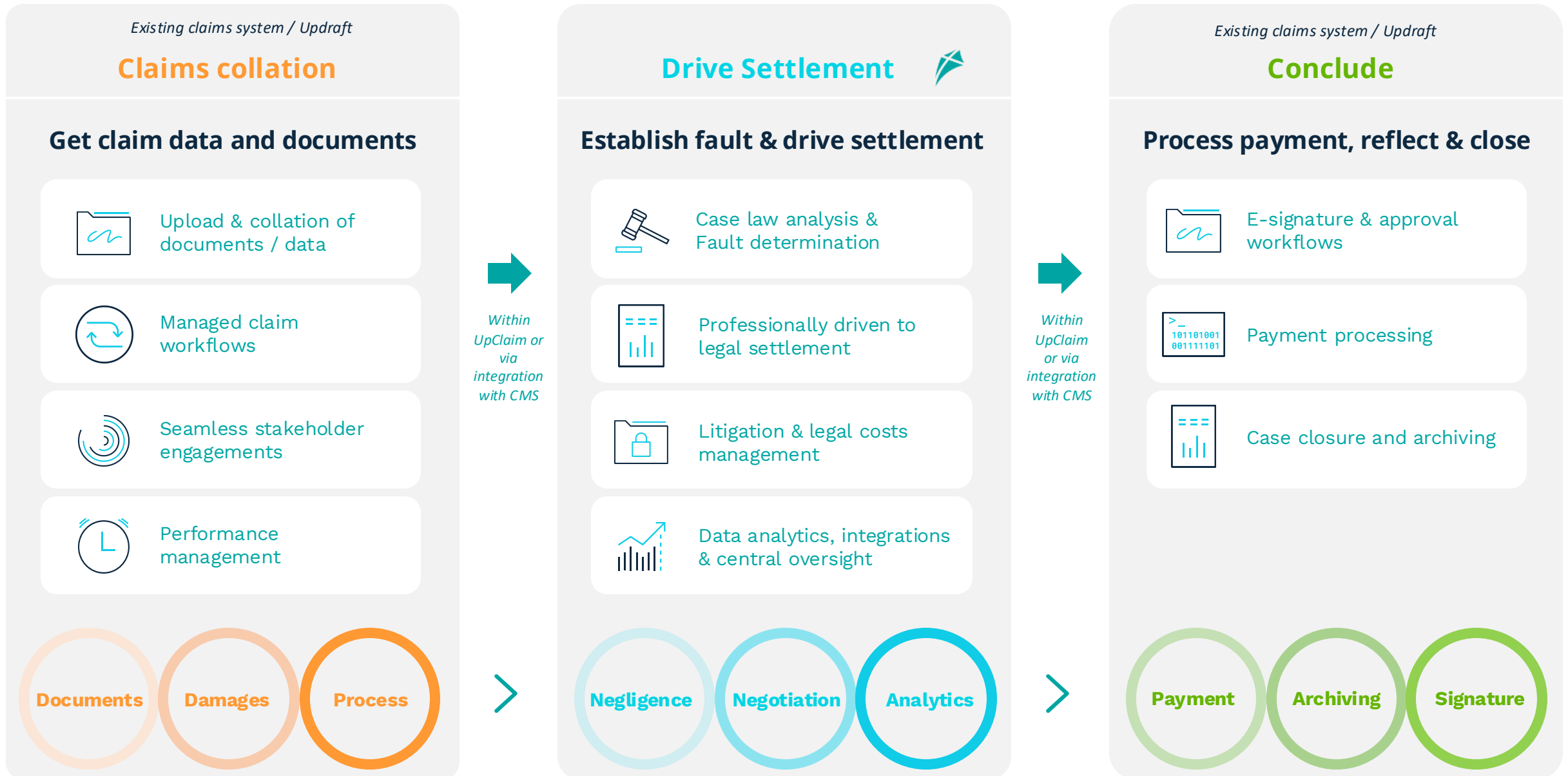
Reduced litigation costs

Pre-litigation settlement offers are backed by directly on-point case law. Objective and informed analysis of litigation prospects drives optimal settlements.



Resilience and data security on Updraft's managed cloud

Create seamless and secure operations through tailored integrations and a fully managed SaaS (and PaaS) solution



Transform your claims payment ratios and discover the true power of deep legal data. Don't let inefficiencies define your cost of claims.

ELIMINATE the time, legal fees and resources that are wasted in haggling over negligence apportionments, quantum and settlement terms; and

DRASTICALLY IMPROVE turnaround times, staff performance, settlement outcomes and your costs of claim by automating the legal analysis of each claim and the legal drafting, negotiation, closure and management of your claims.

SOLUTION OVERVIEW

Benefits that come standard with Updraft:



Legal drafting time is reduced by 80%



Our mature integration platform allows our best-of-breed legal tech solutions to fit seamlessly into your broader operational ecosystem, injecting powerful data insights, efficiencies and intelligent workflows into your core business processes.



A **controlled drafting and questionnaire process** eliminates the risks associated with badly drafted correspondence and settlement proposals



Advanced electronic signature process to ensure a **paperless** end-to-end claims management



Every document is automatically stored in a **central repository**



All **system customisation, deployment and training** is handled by Updraft



Automated notifications of deadlines; intelligent coordination of next steps, data-driven task allocation, managed escalations and advanced warning of key dates



A full audit trail of all steps taken in the claim processing, including all correspondence, notes, settlement proposals and court documents



Collaborate with external parties by using CoDraft to agree and record the final terms of your settlement agreements and other documents



Extremely powerful **search and filter functionality**



Provides a **central, secure, online repository of all claim documents and history** – in a single view of the claim



Case settlement data becomes a powerful resource that drives **forecasting, indexing, reporting and business intelligence functions**

Deployment approach & delivery

Drawing on experience and legal
management expertise to optimize the
programme delivery.



Updraft's specialist expertise ensures seamless solution delivery:



We have done this before and can help navigate this journey with you

We have recently successfully implemented a similar solution for the Road Accident Fund. On more than 50 other occasions, we have implemented legal management software solutions for clients across the globe.



We know the law and are experts in litigation, helping you drive turnaround strategies

We're staffed by qualified attorneys and steeped in litigation experience and hard-won practical insights into legal practice. After a further seven years of intense research into collision case law and the legislative framework, we are able to contribute specialist legal knowledge in the field of motor vehicle collisions and deep insights that will transform your claims recovery and indemnity outcomes.



We match your geographic footprint and understand South African law

We're a local South African company with offices in South Africa. Apart from our diverse professional expertise and practical experience in the handling of motor vehicle collision claims and the common law, we have a meaningful understanding of the economic, political and social context within which South African insurers operate.



End to end partnering capabilities

We offer our clients an end-to-end solution, in which we handle the implementation and manage the process culminating in the release of not only a claims management solution, but also a platform that drives cost-effective and early settlements - ready for use on day one and customised for your unique environment and processes.



Our broad expertise enables a comprehensive, pragmatic strategy

Our breadth of capabilities including Strategy, Compliance, Technology, Governance and Legal Consulting enables us to co-create a comprehensive solution that is driven by rigorous professional analysis and a complete understanding of the challenges to be solved.



Our Legal Management Consulting expertise



Updraft's Legal Management Consulting is a professionally focussed methodology that builds on mainstream legal support and advisory services, legal tech expertise and compliance analysis to help you run your legal claims processes and settlement negotiations more efficiently, effectively and with constant focus on underlying costs and optimal claims settlement outcomes.



Updraft's legal management consulting services are the product of years of deep experience in the design, development and deployment of niche legal software and support solutions that are tailored for the South African market and which draw on the skill and long experience of our multi-disciplinary legal and technology team.

The services and tech solutions are configured to fit seamlessly within the client's unique environment – fully customised to meet their specific compliance, risk, legal and financial challenges.

We see it every day:

Escalating day-to-day demands and stretched resources prevent efficient and cost-effective claims resolution.

Updraft has the tools, methodologies, and experience to help aspirational legal leaders lift their teams out of the tangle of everyday work and refocus on strategic priorities and real outcomes.

This is not a one-size-fits-all proposition; the path to success is unique to every client. Updraft practitioners from numerous disciplines collaborate on a long-term roadmap to realise the client's vision.

We benchmark that roadmap with achievable goals, and work with the client from inception to completion.

Contact us

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COMPLETE CONTRACTING