



Case Study



Submission Processing AI

Revolutionizing Commercial Property Underwriting for a Top MGA (30x Faster Submission Intake)

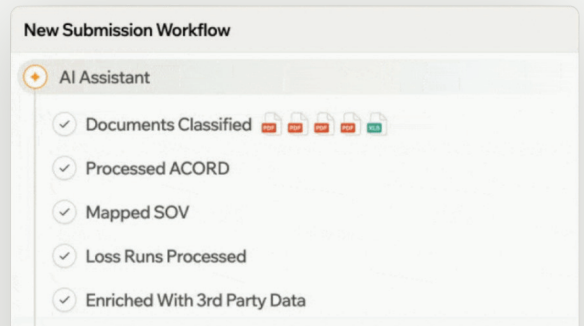
Challenge

One of the largest MGAs in the U.S. – managing **\$1.5B+ in premiums, 20+ insurance programs**, and over **1 million policyholders** – needed to streamline a critical operational bottleneck: underwriting property risk.

Their submission intake was entirely manual. Underwriters had to extract and analyze data from ACORDs, convert SOVs into standard formats, and manually check the submissions with the underwriting guidelines – a time-consuming process made worse by inconsistent formatting from over 3000 submitting agents nationwide. Automation wasn't just helpful, it was overdue. Here's how FurtherAI helped.

Solution

FurtherAI's **Submission Processing AI** automated the entire intake workflow – turning unstructured files into structured, usable data.



Impact



30x

Faster processing



200%+

Efficiency gain



~99%

Data Accuracy



2,000+

Hours Saved

The platform enabled the MGA to:



Ingest and structure data from ACORDs, SOVs, and supporting docs



Standardize submissions regardless of broker formatting



Extract risk-critical data with **~99%** accuracy



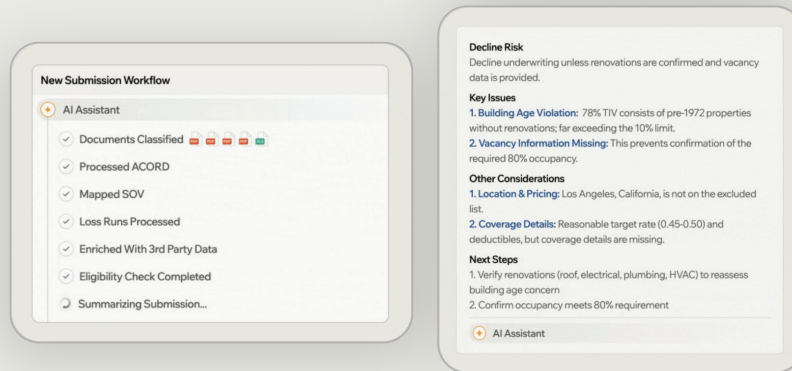
Route submissions by LOB, risk score & completeness – then auto-reject or rank.



How it works

FurtherAI transforms high volumes of submissions into structured, enriched data – automating intake, clearance and appetite checks in real time.

Submission Processing



Ingest & Parse	Validate & Enrich	Clear & Triage	Surface Insights
Pulls every attachment—ACORDs, SOVs, loss runs, BORs, even the email body. Handles 15+ doc types and scans in any format.	Checks values across docs, fills gaps with external data (Google Maps, CAB, Bluewire, LexisNexis, Trellis Law, permit feeds).	De-dupes accounts, auto-rejects unqualified risks, and ranks the rest against your guidelines.	Delivers a structured file plus trend analytics – revealing new opportunities once buried in manual workloads.

“FurtherAI **doubled** our underwriter throughput and uncovered patterns we’d never seen in email-driven submissions.” – President, Commercial Property, MGA



Get Started

Ready for AI Assistants?

FurtherAI offers a seamless path to implementation that can deliver immediate value without disrupting your existing systems

1. Schedule a demo to see how FurtherAI works in action



2. Explore pilot opportunities at no cost

3. Go live with tailored workflows that transform your operations