

# One Inc for Guidewire InsuranceSuite and InsuranceNow

Fast, convenient, secure digital payments

## Benefits At-a-Glance

- **Speed:**  
Expedite inbound premium and outbound claims, commissions, and premium refund payments with a digital-first experience.
- **Security:**  
Paper checks are more susceptible to fraud. Transition to digital payments to minimize risk exposure and keep customer data safe.
- **Convenience:**  
Offer flexible payment and claims disbursement options for a frictionless customer experience.

## Why One Inc and Guidewire?

- **Laser-focused on P&C:**  
We deeply understand both insurer and policyholder needs, and have built our products exclusively for the insurance industry.
- **Fully integrated:**  
One Inc's pre-built, native integration with Guidewire ensures real-time data synchronization and instant processing without delays.
- **Trusted:**  
Together, we support more than 85 customers, including American Family Insurance, Amica, and The General Insurance.

Deliver the modern, digital payment experience that policyholders expect. With Guidewire and One Inc, insurers can simplify and expedite premium collections and claims disbursements.

95%

of consumers say payment speed is the top factor for satisfaction

4%

of policyholders prefer to be paid by paper check

## Offer flexible payment options

Give policyholders the power of choice when it comes to paying their premiums. Configure communication settings, payment methods, autopay schedules, and more for an experience that is convenient and tailored to each insured individual.

## Pay claims within a day

Accelerate claims disbursements for single or multiple parties. One Inc's established vendor, lienholder, and lender networks facilitate faster communication and payments processing so insurers can pay claims faster and reduce payment cycles to less than 24 hours. Let policyholders choose how they want to get paid—by credit card, direct deposit, prepaid card, PayPal, Venmo, or even by physical check. Once paid, One Inc automatically updates the claim in Guidewire ClaimCenter or InsuranceNow for added visibility and closed-loop reporting.

## Supported Payment Methods

ACH, Venmo, PayPal, Apple Pay, Google Pay, Credit Card, Debit Card  
CP: ACH, Venmo, PayPal, Virtual ClaimsCard, Push to Debit, Paper Checks, Check PrintNow

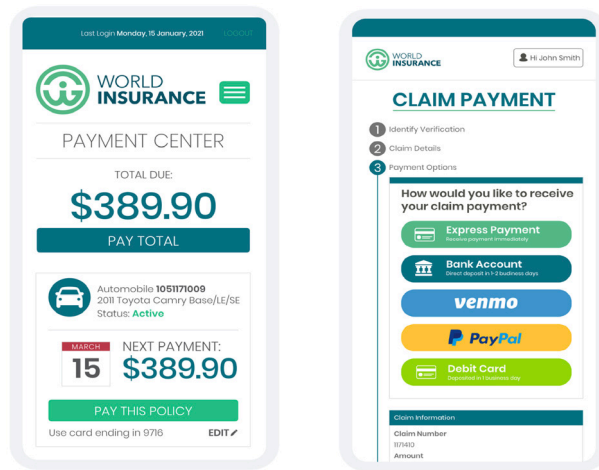
**“We are cognizant that our Farm Bureau policyholders demand a 21st century, technology-enabled approach to efficiently process payments and related workflow, and therefore we’re also thrilled that One Inc is more than just a groundbreaking payments platform – it truly offers an innovative approach to customer engagement.”**

—Tim Hays  
 CIO  
 Mountain West Farm Bureau Mutual Insurance Company



**About One Inc**

One Inc helps insurers modernize their operations by delivering a frictionless payment experience. The One Inc. digital payments platform delights policyholders and streamlines internal operations to boost customer satisfaction, save time, reduce costs, and simplify security and compliance. For more information, please visit [www.oneinc.com](http://www.oneinc.com).



**Reduce your compliance burden**

Free your business from non-compliance penalties by letting One Inc. handle the acceptance and processing of credit card payments. Remove sensitive payment data from your networks and safely store tokenized data on One Inc’s PCI compliant platform.

**Facilitate faster go-lives**

Guidewire's pre-built integrations between One Inc and Guidewire InsuranceSuite and InsuranceNow help you get to market faster on the industry’s leading core platforms. Once deployed, your billing teams, claims teams, and agents will enjoy consolidated workflows on a single interface for a fast, frictionless experience and instant processing that benefits both insurers and insureds.

**Solution Availability**

One Inc PremiumPay and ClaimsPay are available in the United States for Guidewire InsuranceSuite and InsuranceNow customers.

**Learn more on Guidewire Marketplace**

One Inc integrates with Guidewire InsuranceSuite and InsuranceNow through a simple, pre-built accelerator available for download on Guidewire Marketplace, the insurance industry’s hub for innovation.

**Contact your Guidewire or One Inc representative for more information.**

**Guidewire is the platform P&C insurers trust to engage, innovate, and grow efficiently. We combine digital, core, analytics, and machine learning to deliver our platform as a cloud service. More than 570 insurers, from new ventures to the largest and most complex in the world, run on Guidewire. For more information, contact us at [info@guidewire.com](mailto:info@guidewire.com).**