



Optum Financial®

The Optum Financial payment delivery solution for ClaimCenter offers seamlessly integrated services aimed at boosting payee satisfaction with multiple flexible, mobile-friendly payment options. With the Optum Financial Accelerator, insurers can realize lower costs by maximizing electronic payments to deliver a better payment experience to providers and claimants.

Ready For Guidewire
ClaimCenter 10

Growth Partner

Ready for Guidewire Validated Integration

Solution Overview

Challenge

The claim payment process is complex, time consuming, labor intensive and expensive to manage on your own. Lowering costs, boosting policyholder satisfaction, driving efficiencies and delivering value are vital for insurers today.

Solution

The Optum Financial payment delivery solution makes the claim payment process faster and more cost efficient for insurers, providers and claimants. Our Accelerator delivers a simplified experience within Guidewire ClaimCenter – resulting in a single system of record for claim, payment and delivery data. From single party to complex multi-party payment needs, insurers can integrate critical operational data with pre-adjudication (FNOL) and post-adjudication, payment and remittance details effortlessly. With access to one of the largest payment networks processing over \$500B claim payments annually, the Optum Financial Accelerator is trusted by more than 500 companies and used by over 2M providers, delivering 85% electronic payment adoption and cost savings¹.

Benefits

- Ease enrollment burden without the need to download any apps.
- Advanced preferencing database to ensure the provider gets paid how they want to be paid.
- Lower operational and payment costs by maximizing electronic payments.
- Effectively manage costs of remaining check volume, including escheatment.
- Reduce compliance and security risk with the latest fraud technology combined with 24/7 monitoring.



About Partner

Optum Financial is setting a new standard for payment delivery. Our team of experts created a smart payment delivery solution that connects insurers to a payments network of more than 2M providers. With scalable options, insurers can increase electronic payment adoption, reduce costs and remove administrative headaches, all while increasing claimant satisfaction.

Visit optum.com/paymentdelivery to learn more.

1 Optum Circle
Eden Prairie, MN 55344

Integration Specifications

Guidewire Application

ClaimCenter

Version Supported

ClaimCenter 10

Languages

English

Lines of Business

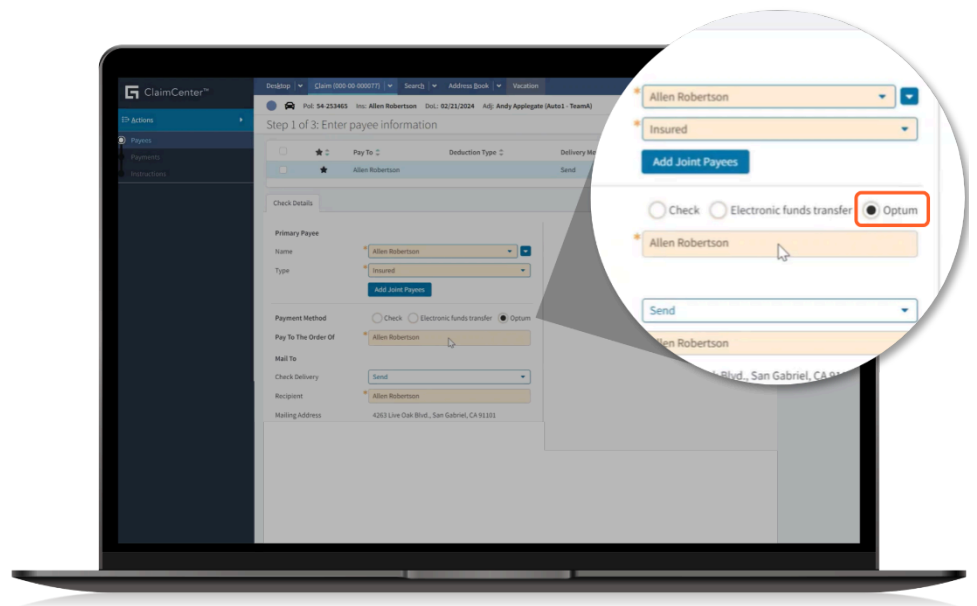
Auto

Property/Casualty

Workers' Compensation

Geographic Regions

United States



¹ Optum Financial book of business, 2023.

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