

# Transform your business with the combined strength of Guidewire and Accenture

## A Steadfast Alliance

As Guidewire grows their position in the P&C platform market, Accenture has increased our delivery capabilities and aligned with the vision to drive cloud innovation in the industry. Since 2022, Accenture has achieved Global Premier Partner status based on customer success, geographic scale, and depth and breadth of our Guidewire experience, capabilities, and assets.

## Strengthening our Portfolio through Acquisition

In October 2022, Accenture acquired Blackcomb Consultants, one of the largest independent Guidewire partners in North America. The acquisition brought the skilled resources for Accenture to help carriers use technologies including Gen AI to reinvent their customer experience, improve productivity, enable new channels, and provide hyper-personalized offerings.










## Pursuit of Continuous Learning

Accenture is dedicated to upskilling our people to ensure they are "cloud-ready" with required Associate/Ace certifications. We have added headcount to our global practice and continue to scale our Guidewire's Enterprise Training subscriptions and certification exams – resulting in a 570% increase in certified learner counts since 2020.

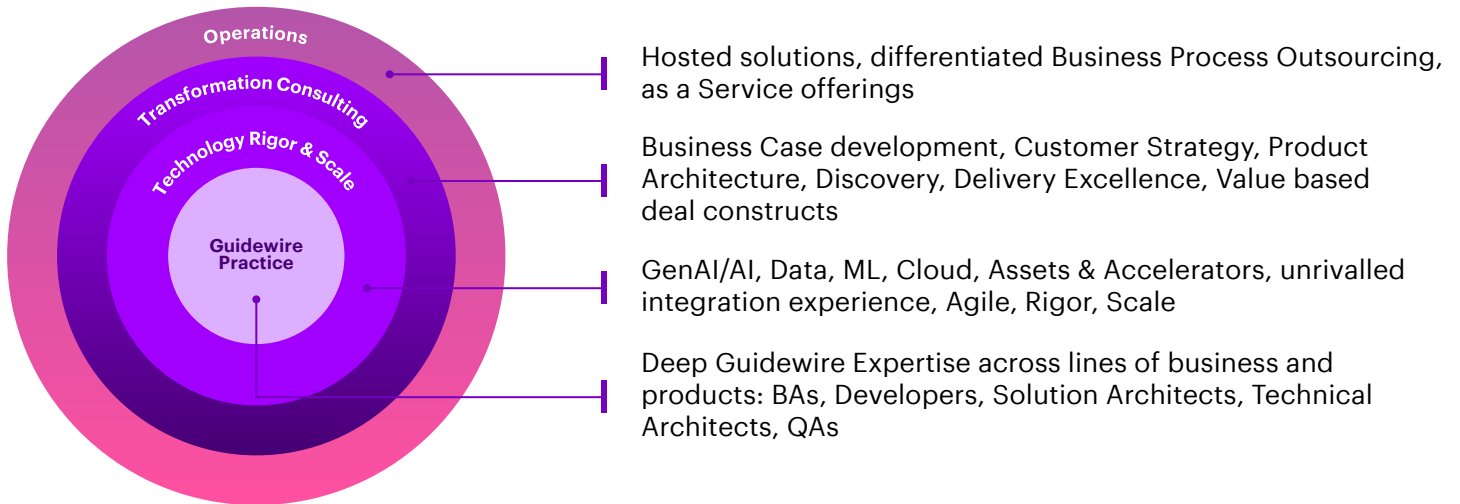
## Investing in the Future

As part of Accenture's three-year \$3 billion investment in our Data & AI practice, we are partnering with AWS to extend the AI capabilities of our Cognitive Insurance Platform, which today leverages AWS technologies to further improve typically labor-intensive tasks such as collecting, classifying and extracting data from multiple sources. This investment accelerates underwriting decisioning, claims processing, enhances customer experience, and reduces the risk of fraud.

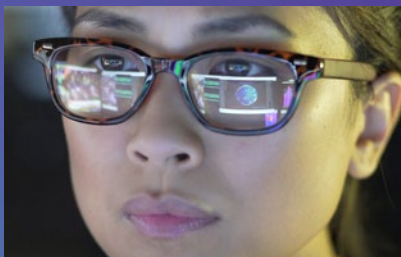
## Your Experienced Partner for Guidewire

 <p><b>Global Premier Partner status</b> (10+ Years as Alliance Partner)</p>	 <p><b>2023 GW Consulting Global Premier Outstanding Market Growth Award</b> for Asia-Pacific</p>	 <p><b>2023 Leader &amp; Star Performer Everest Group PEAK Matrix GW Services</b></p>
 <p><b>18 Guidewire Specializations</b></p>	 <p><b>End-to-End Guidewire Services</b> + Strategy, Consulting, Technology ecosystem, and BPO solutions for compressed transformation</p>	 <p><b>Strategic joint AWS GenAI/AI investment</b></p>
 <p><b>75+ Guidewire client engagements, 100+ Guidewire projects</b></p>	 <p><b>1300+ Global Resources</b></p>	 <p><b>Guidewire Delivery Centers across 7 Geographies</b></p>

# Our Guidewire expertise sits at the core of Accenture's end to end Core Platform Services



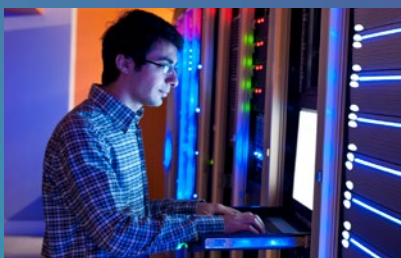
## Our Experience



### A Guidewire Cloud Core Transformation

A leading Nordic P&C insurer wanted to transform its business to meet changing industry demands and strengthen its offerings to customers with competitive, tailored insurance solutions. However, accumulated technical debt in the company's legacy multi-core technology stack was preventing it from achieving its goals. Accenture partnered with the insurer to help it drive change, reduce time to market and strengthen its digital capabilities with an end-to-end business and IT transformation. The team performed an in-depth analysis of the business landscape and identified the Guidewire InsuranceSuite applications that would best fit the insurer's needs. Accenture worked with the insurer's software engineering teams to implement Guidewire modules—PolicyCenter, BillingCenter,

ClaimCenter, Contact Manager and Cloud Apps—and built a minimum viable product using a scaled agile operating model. With a modern, easily scalable technology platform, the insurer has multiple virtual insurance companies in the core, facilitating the distribution of offerings to partners and customers.



### Optimized Guidewire Implementation

Insurance companies with inefficient manual processes can find it difficult to keep up with customer expectations. That's why one North American insurer sought Accenture's help to implement a Guidewire ClaimCenter solution across 39 states. Our team configured the solution for numerous lines of business and policy types, paying close attention to FNOL and financial screens to ensure efficient workflows, and conducted performance testing. The result was a robust solution with no major defects identified in the six months since go-live. Integrated with the insurer's third-party applications, it makes day-to-day operations significantly more efficient and offers better experiences for customers and staff alike.



### Guidewire Digital Accounts Document Upload

A leading Canadian insurance organization needed to evolve its digital capabilities to decrease customer service operating costs, enhance the customer experience and improve business customer satisfaction by offering more convenience to upload documents via a web portal. Accenture's multifunctional team of strategy, technology and industry specialists helped the organization create a digital accounts document upload capability with virus scanning and document transform microservices to support business customers. Our team successfully delivered the upload capability, integrating seamlessly with the organization's existing on-premises Guidewire PolicyCenter. This solution enabled key features such as document classification, two-way messaging, integrated Google

Analytics and CSAT Survey Analysis, and complete provincial accessibility and disability act compliance. These enhancements directly contributed to improved efficiency, enhanced visibility of documents, personalized customer service, robust security, and data-driven insights. Long-term benefits for the organization include reduced service costs, increased use of digital channels by businesses and support for its sustainability paperless goals.

# 18 Guidewire Specializations awarded

<b>PARTNERCONNECT</b> Premier Go-to-Market North America	<b>PARTNERCONNECT</b> Premier Go-to-Market EMEA	<b>PARTNERCONNECT</b> Cloud North America	<b>PARTNERCONNECT</b> Migration Acceleration
<b>PARTNERCONNECT</b> Technical Upgrades	<b>PARTNERCONNECT</b> InsuranceSuite North America Global Delivery	<b>PARTNERCONNECT</b> PolicyCenter North America Global Delivery	<b>PARTNERCONNECT</b> BillingCenter North America Global Delivery
<b>PARTNERCONNECT</b> ClaimCenter North America Global Delivery	<b>PARTNERCONNECT</b> InsuranceSuite Integration Americas Global Delivery	<b>PARTNERCONNECT</b> DataHub North America Global Delivery	<b>PARTNERCONNECT</b> PolicyCenter EMEA Global Delivery
<b>PARTNERCONNECT</b> BillingCenter EMEA Global Delivery	<b>PARTNERCONNECT</b> ClaimCenter EMEA Global Delivery	<b>PARTNERCONNECT</b> InsuranceSuite Integration EMEA Global Delivery	<b>PARTNERCONNECT</b> DataHub EMEA Global Delivery
<b>PARTNERCONNECT</b> DataHub+ EMEA Global Delivery	<b>PARTNERCONNECT</b> Testing Standards		

## Accenture Thought Leadership

To read all our industry leading thought leadership visit: [Accenture.com/insurance](https://www.accenture.com/insurance)



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## Learn more about our Partnership

[Accenture.com/guidewire](https://www.accenture.com/guidewire)