



PwC Upgrade Factory

Desired customer outcomes:

PwC has had a Guidewire Cloud Upgrade factory and team in place for over 3 years. PwC has performed over 35+ Guidewire on-prem upgrades to Guidewire Cloud Platform (GWCP); and also was the first System Integrator to perform a technical upgrade with a key customer. PwC has developed a set of assets and tools to support the Guidewire Upgrade process, which reduces the cost by 25-30% while also reducing the overall duration of the migration (~6 months or less). These assets/tools were designed to be reusable and serve as reference implementations for incorporating new use cases and requirements. PwC has physical locations in India, China, Mexico, Tunisia, Ireland, Australia, and the Czech Republic that solely focus on Guidewire Cloud upgrades and provide 24-hour coverage.

Initiatives to drive down migration costs:

Core Cloud Upgraded: PwC has built a cloud migration upgrade tool kit for PC/CC/BC, which helps with requirement and technical remediations.

Digital Upgrades: When performing a digital upgrade from Angular to Jutro Portals PwC has built Ai digital based Figma to Jutro accelerators to migrate existing portal screens to Jutro and results in a cost saving of 30%+ for portal upgrade.

Integration Cloud Upgrade Accelerators: PwC has integration accelerators that reduce the cost of migration by 25-30%

- SOAP to REST Transformation Framework
- Guidewire API & UI - framework and test scripts

Data Upgrades: PwC has developed CDA accelerator and migration guidelines from on-premises PolicyCenter SQL server to AWS Aurora Postgres database. This can provide a cost saving of up to 30%+. PwC has invested in building accelerators and tools which reduce the total cost of upgrading to GWCP by approximately 25%.

For more information:

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