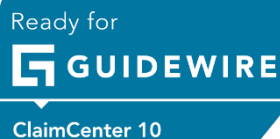




Building **VALUE** in Insurance

The ISG and Guidewire partnership enables you to seamlessly order referrals for Investigation Services, Independent Medical Exams/Peer Reviews or Record Retrieval Services from within the claims environment. All claims information will auto populate onto the selected referral type reducing touch points for the end user. This integration also provides referral confirmations and diary stamps in ClaimCenter. End users can track referral status, communicate, and access all associated documentation in real time; as well as receive organized records directly from ISG without leaving ClaimCenter.



Access Partner

Ready for Guidewire Validated Integration

Solution Overview

The Insurer Challenge:

Adjusters and administrators face a highly manual and time-consuming process for making referrals outside of ClaimCenter for national investigations, IMEs & peers and record retrieval services.

Solution:

ISG Accelerator for Investigation, Medical and Record Management

ISG is unique in that we are the only partner to offer all 3 of these business solutions – Investigations, Medical (IMEs & Peers) and Record Management. These solutions complement each other and help shorten the life-cycle of a claim. ISG's solutions offer adjusters and administrators the ability to save hours of work per claim, thereby reducing costs and empowering client resources to focus on other high value claim activities.

Benefits

- A technology driven partner, offering innovative solutions, and ensuring data security for all our clients.
- Ease of use for the end-user
- Critical time savings - significant reduction in touch points
- Improved program compliance
- Referral confirmations and diary stamps in ClaimCenter
- We are a single source provider, offering national coverage for all your mitigation needs including investigations, medical and record management.
- Over 25 years of experience in delivering customized solutions for our clients.



About ISG

ISG has a simple and straightforward mission: to help clients achieve optimal claims outcomes. We deliver on this mission by successfully providing claim and litigation support services through proprietary and integrated technology and a dedicated team with deep specialization and expertise in Investigations, IMEs & Peers and Record Retrieval.

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Integration Specifications

Guidewire Application

PolicyCenter

Version Supported

PolicyCenter 10

Languages

English

Lines of Business

One

Two

Three

Geographic Regions

North America

