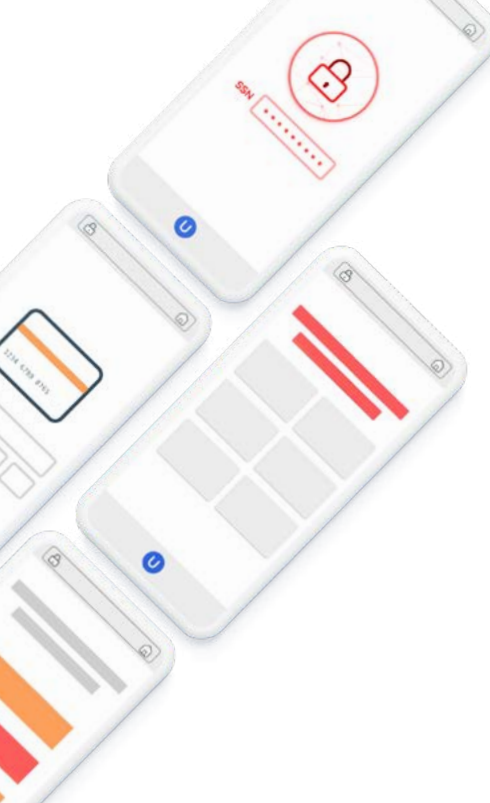


Property & Casualty Customer Experience Automation™

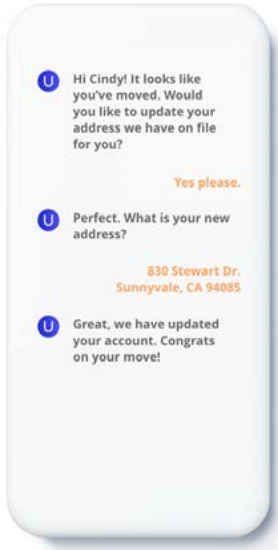
Elevate every single customer interaction into a transformative experience. Conversational AI and machine learning streamline complex processes, improving customer experience, operational efficiency, and employee engagement.





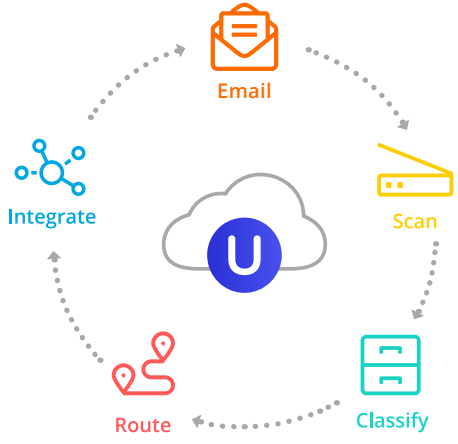
Invisible App™

Deliver dynamic functionalities like location services, scheduling, and image uploading via a fully branded, secure app-like interface—no need for your customers to download an app or your developers to build one.



Virtual Customer Assistant

Support your customers 24/7 with automated two-way texting powered by conversational AI. Handle both inbound and outbound requests and both simple and complicated service interactions with an industry savvy bot.



SmartMail

Automatically process, classify, and route thousands of incoming emails in just a few seconds. Respond to and resolve issues rapidly and eliminate the countless hours and manpower wasted by manually organizing your inbox.

How Ushur Can Transform Your Customer Experience.

Challenges:

- ✗ Slow response both to and from customers
- ✗ High touch to receive and request information
- ✗ Expensive live channels

How we help:

- ✓ Automated inbound/outbound communications
- ✓ Instant, 24/7 self-service
- ✓ AI-powered omnichannel digital engagement

How Customers Use Our Automated Insurance Solutions.

"Insurance is usually set-it-and-forget-it. We want to bring about more engagement, which means having a digital relationship with our customers. Using Ushur's bidirectional communication to help with customer engagement and workflow is really where we saw the next wave of opportunity."



Miles Fordyce
Head of Platforms,
Tower Insurance

Interested in learning more about insurance experience automation? [Schedule a demo today at ushur.com](https://ushur.com)

