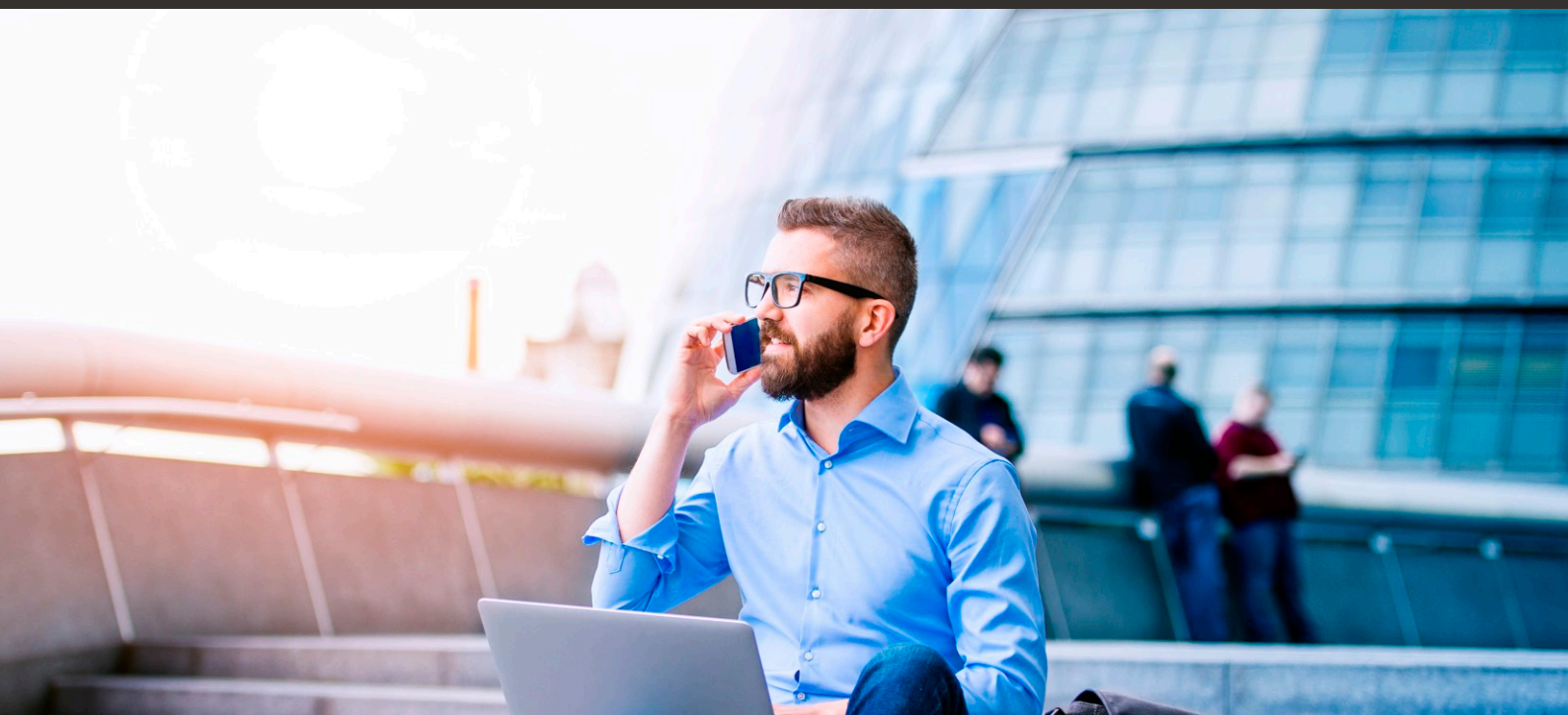


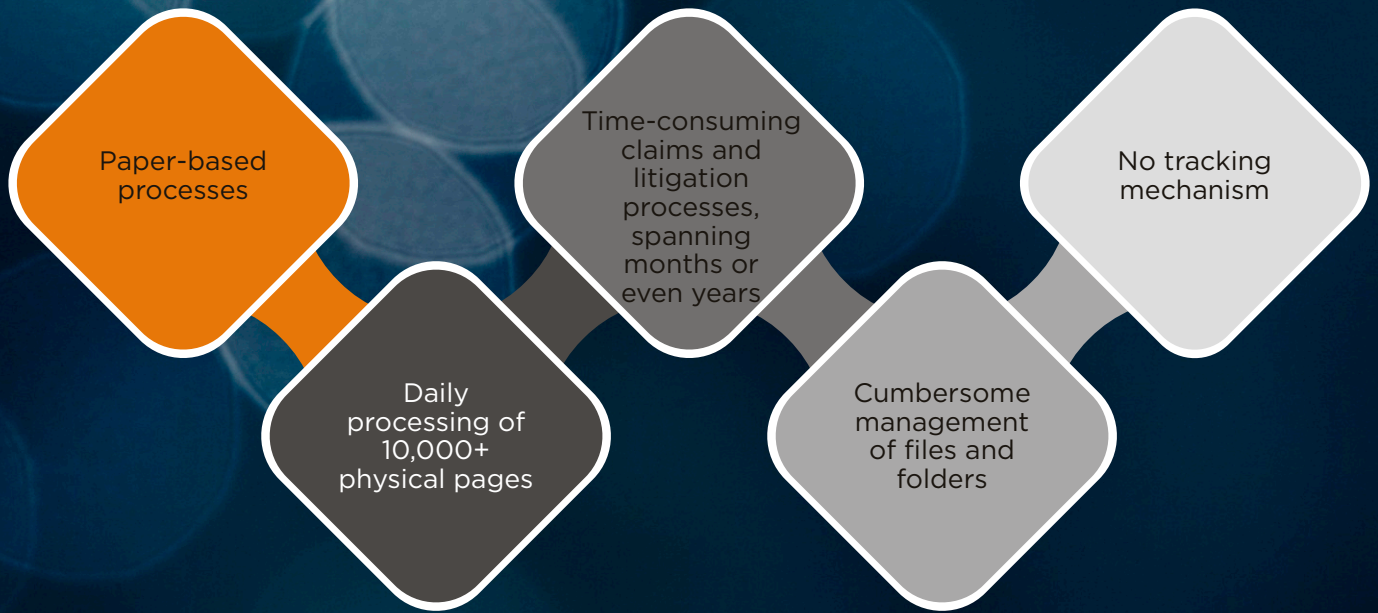
# US-based Fortune 500 Insurer Digitally Transforms Claims Department with Newgen's Contextual Content Services (ECM) System

## About the Client

The client is a Fortune 500 insurance company that provides personal, business, and specialty insurance. Also, it is one of the largest writers of commercial property casualty insurance and personal insurance in the United States.



# Operational Bottlenecks



## How Newgen Helped

The client chose **Newgen's contextual content services (ECM) system** to manage the complete lifecycle of their enterprise content and create a **digitally connected workplace**, all while enabling their employees with contextual information. Additionally, Newgen enabled:



## Other Highlights

- Expansion of the solution to other departments related to claims
- Enterprise-wide ECM system replacement
- Integration with core and business systems, thereby facilitating enterprise-wide rollout
- Newgen hosted cloud on Amazon Web Services and Infosys-managed AD/AM

## Business Benefits



### About Newgen

Newgen is the leading provider of a unified digital transformation platform with native process automation, content services, and communication management capabilities. Globally, successful enterprises rely on Newgen's industry-recognized low code application platform to develop and deploy complex, content-driven, and customer-engaging business applications on the cloud. From onboarding to service requests, lending to underwriting, and for many more use cases across industries. Newgen unlocks simple with speed and agility.

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