

Zelros

> Guidewire PartnerConnect Solution Overview

The Insurer Challenges

Insurance customers now expect exceptional experience on every touchpoint, including claims. To deliver this, insurers need to master the automated management of complex documents, such as the accident report.

The Solution: Zelros Documents2Insights

Zelros enables immediate decisions taking in key insurance processes thanks to automated document processing: recognition, information extraction and insurance analysis.

At Zelros, we want to turn insurance into the most customer centric industry. We've created a customer intelligence and sales platform that gives your Marketing and Sales teams the power to be proactive.

Solution Benefits

- Improve the customer experience by providing swift documents processing via automation.
- Deliver a fully automated FNOL. 30% time saved. 50% productivity increased.
- Focus claims handlers' effort on complex case management
- Capacity to analyze smartphones pictures with poor exposure and bad angle
- Import documents in bulk. Real-time processing.
- Detect fraudulent documents

Planned Integration Benefits

- Straight-through-processing for FNOL
- Effortless integration for process automation

INTEGRATION PLANNED
ACCELERATOR

GUIDEWIRE APPLICATION:
ClaimCenter

VERSION:
ClaimCenter 10

GEOGRAPHIC REGIONS:
North America, EMEA

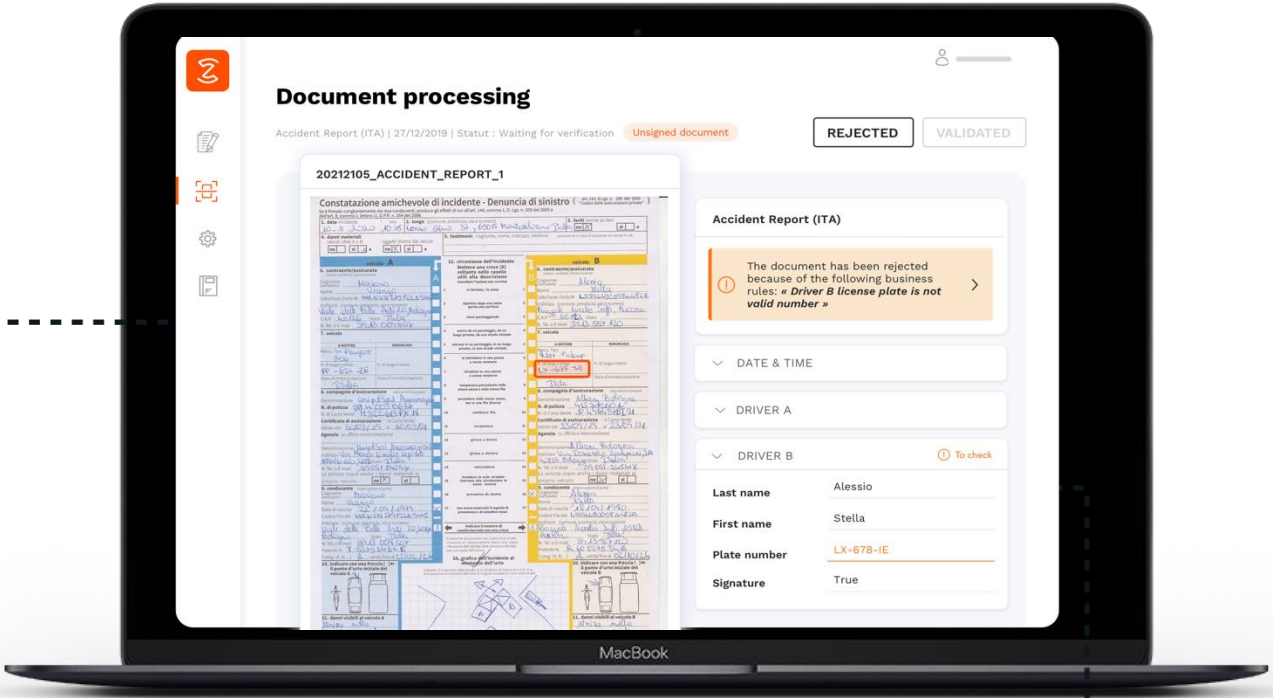
LANGUAGES:
English, French, Italian, German

LINES OF BUSINESS:
Personal Auto
Personal Homeowners

[CONTACT ZELROS](#)



Navigate what's next.



About Zelros

Zelros, a pioneer and award-winning AI solution for InsurTech enables insurance distributors to transform their customer experience across online and offline channels. With the customer buying behaviors rapidly changing, distributors use Zelros to stay competitive, drive higher revenue while minimizing churn by offering a proactive, personalized, omnichannel experience. Zelros also helps stay compliant with Ethical AI Programs. The world's largest insurance companies such as MAIF, BPCE Group, Groupama, Cr dit Agricole, Matmut, Baloise Group, HDI, AssurOne and Simpego trust Zelros. Today the company operates in North America, France, Germany, Switzerland, and Italy



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