

# eRequest by ClaimFox *Ready for* *Guidewire Accelerator for ClaimCenter*

## > [Guidewire PartnerConnect™ Solution Overview](#)

### The Insurer Challenge

Insurers must respond to and fulfill requests for copies of claim files. Typically, insurers are managing this process in-house with their own staff: adjusters, claims support, paralegals, etc. They incur internal costs, inefficient processes, and labor intensive tasks that are associated with managing the process on their own. Oftentimes they have no way to centralize, track, and manage the requests.

### The Solution: eRequest by ClaimFox

When insurers receive requests for copies of specific claim files from outside parties, ClaimFox fulfills these requests, at no cost to the insurer, while providing the highest level of data security.

### Solution Benefits

- Eliminate internal costs and reallocate resources
- Centralize, track, and manage all requests
- Requests are processed accurately and timely
- Highest level of data security

### Integration Benefits

- All requests are centralized in the Document Request tab in ClaimCenter, within the claim interface, to upload requests and claim documents to eRequest
- Controls to select files from the document storage of the current claim, both inside or outside of ClaimCenter, to upload to eRequest
- Link for accessing the request and claim document details
- Automatic request status updates
- Tracking information from eRequest's delivery portal

Ready for

 **GUIDEWIRE**

ClaimCenter 9.0

#### GUIDEWIRE APPLICATION:

ClaimCenter

#### VERSIONS SUPPORTED:

ClaimCenter 9

#### GEOGRAPHIC REGIONS:

USA

#### LANGUAGES:

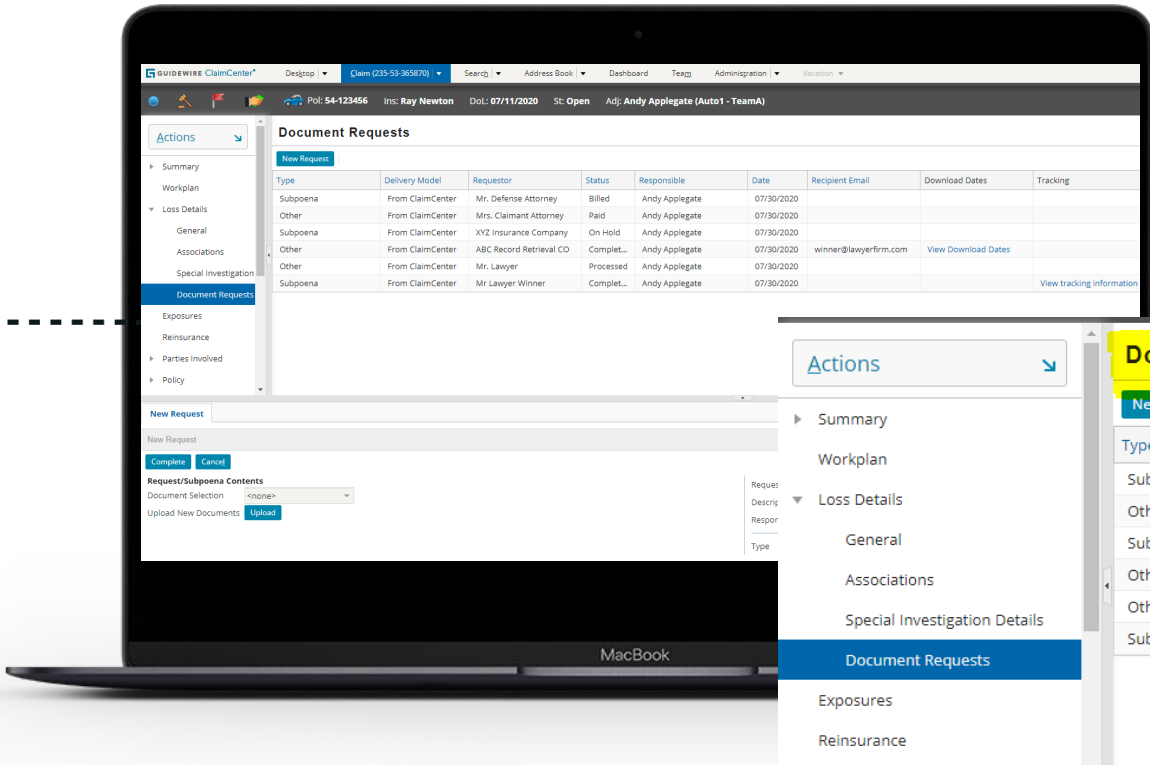
English

#### LINES OF BUSINESS:

Personal Auto  
Personal Homeowners  
Commercial Lines  
Workers Compensation  
General Liability  
Travel

#### [PRODUCT DEMO](#)





**About ClaimFox**  
 ClaimFox fulfils requests for copies of claim files. Insurers receive requests every day for copies of their claim files and count on ClaimFox to manage this entire process on their behalf. eRequest by ClaimFox guarantees that requests and subpoenas are being fulfilled accurately, consistently, and securely, completely relieving the insurer of the resource drag that results from supporting this function on their own. Today, ClaimFox is trusted by insurers to review and fulfil nearly 40 million pages annually.



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Guidewire is the platform P&C insurers trust to engage, innovate, and grow efficiently. We combine digital, core, analytics, and AI to deliver our platform as a cloud service. More than 380 insurers, from new ventures to the largest and most complex in the world, run on Guidewire. For more information, contact us at [info@guidewire.com](mailto:info@guidewire.com).