



OpenText™ Exstream™ *Ready for* Guidewire Accelerator for Personalized Claims Communications

> Guidewire PartnerConnect™ Solution Overview

The Insurer Challenge

Insurers need an efficient way to create and deliver personalized, consistent, omnichannel policyholder communications from within ClaimCenter for high-volume, on demand and interactive environments.

The Solution: OpenText Exstream

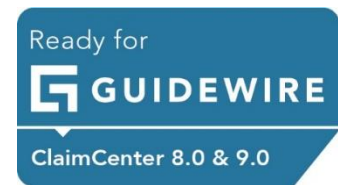
Insurers use Exstream to create consistent, compliant, personalized communications from within an insurer's core administration systems: underwriting, policy issuance, billing, and claims management. It helps users leverage customer data within PolicyCenter and ClaimCenter to generate omni-channel policyholder communications such as quotes, policy contracts and renewals, dynamic multi-line policy statements, and claims correspondence from FNOL-to Settlement.

Solution Benefits

- Enterprise-class, omnichannel customer communications from within core insurance systems, available on public or private clouds or on prem from same code base.
- Faster time to settlement, market new services and products
- Optimize customer touchpoints across all channels for frictionless engagement
- Reduce operational costs, streamline business processes, ideal for high-volume
- Easily meet changing government regulations and jurisdiction requirements in policyholder communications

Integration Benefits

- Access to true enterprise-class customer communications from within core claims system
- Validated accelerators that provide samples for review to enable customization based on the customers' implementation of Guidewire. Speeds time to integration.
- Seamless user experience when generating interactive documents (from within Guidewire UI)



GUIDEWIRE APPLICATION:
ClaimCenter

VERSIONS SUPPORTED:
ClaimCenter 8 & 9

GEOGRAPHIC REGIONS:
Worldwide

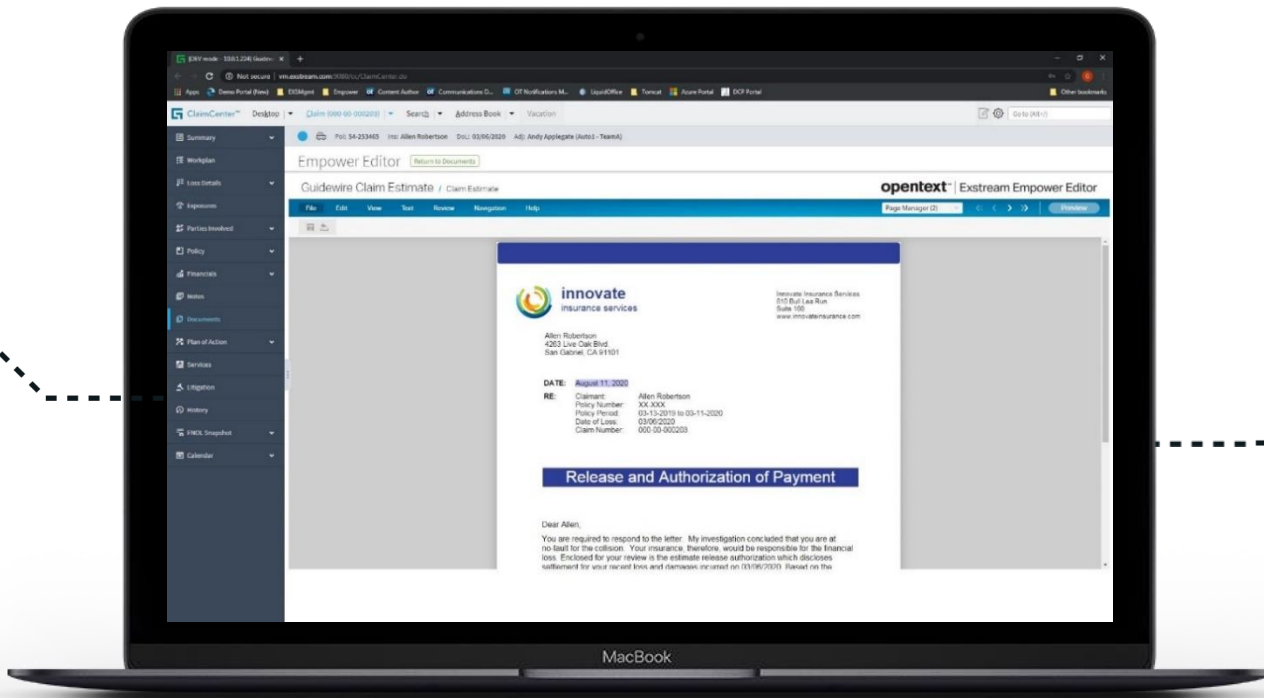
LANGUAGES:
English, French, German, Spanish, Brazilian Portuguese
See Release notes for full list.

LINES OF BUSINESS:
All P&C lines of business

PRODUCT DEMO



Navigate what's next.



About OpenText Exstream

OpenText Exstream helps insurers create remarkable customer experiences through the design and delivery of ultra-personalized, consistent, compliant, communications – delivered anytime, anywhere. Designed for omnichannel customer communication management (CCM), Exstream leverages data and content you already have, to transform typical customer communications into meaningful customer engagement.



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Guidewire is the platform P&C insurers trust to engage, innovate, and grow efficiently. We combine digital, core, analytics, and AI to deliver our platform as a cloud service. More than 380 insurers, from new ventures to the largest and most complex in the world, run on Guidewire. For more information, contact us at info@guidewire.com.