



Conversense *Ready for Guidewire*

Accelerator for ClaimCenter

> [Guidewire PartnerConnect Solution Overview](#)

The Insurer Challenge

Conversense a web-based communication and workflow tool designed to provide a streamlined handling of the automotive glass claims process, from first notice of loss to final invoicing. It enables users to produce a quote in minutes.

The Solution: Conversense

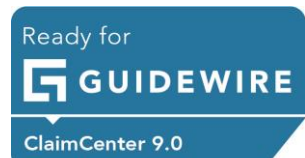
Conversense is a leading glass claims suite of web-based communications and workflow tools designed to provide a streamlined handling of the automotive glass claims process.

Solution Benefits

- Instantly confirm coverage, produce a quote and service the insurer's clients in a single step
- Fully inclusive web-based portal accessible by all insurer's authorized vendors 24/7
- Built-in audit process based on business rules established by the insurer
- Personalized pricing per region, by network and preferred vendors
- Improve operational efficiency and productivity

Integration Benefits

- Streamlined glass claims management
- Enables faster and seamless integration and implementation of the end-to-end, low-touch insurance automotive glass claims process
- Reduce claims management costs, eliminate redundancy and gain control over claims
- Significantly improve consumer satisfaction and strengthen customer loyalty



GUIDEWIRE APPLICATION:

ClaimCenter

VERSIONS SUPPORTED:

ClaimCenter v9

GEOGRAPHIC REGIONS:

Canada

LANGUAGES:

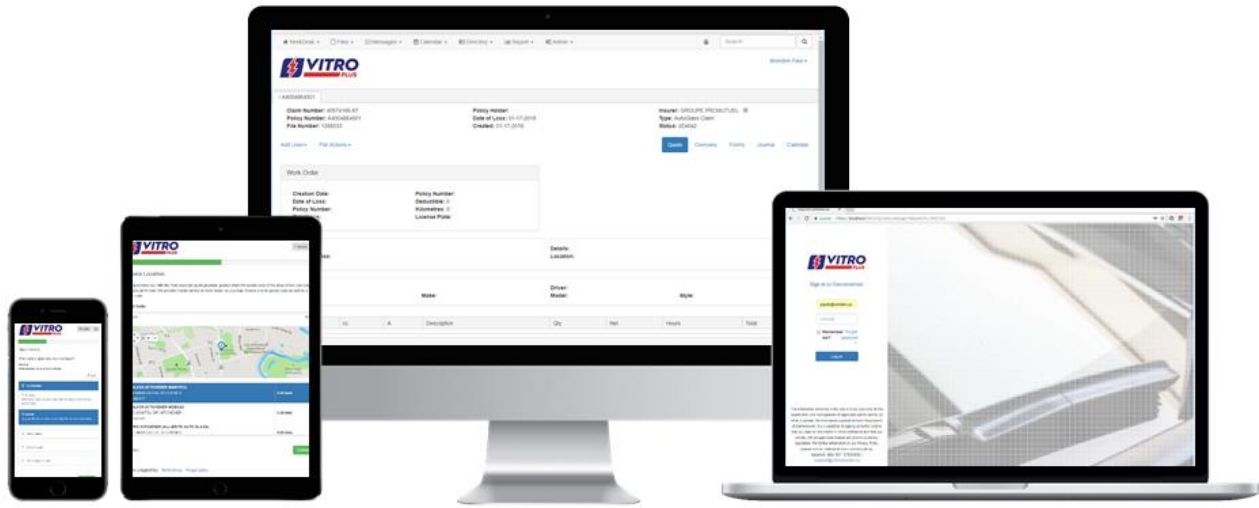
English
French

LINES OF BUSINESS:

Personal Auto
Commercial Lines



Navigate what's next.



About Conversense

Conversense is a suite of online tools that integrate with all types of policy and/or claims systems (automobile, home, auto body or bodily injury), and allows the insurer to communicate with vendors, internal user groups, brokers, and even policyholders in a totally secure and workflow-based environment.

The tool has been fine-tuned over the past 10 years. In fact, Conversense has been used monthly by thousands of users over the past five years and is proven and well accepted by insurance adjusters and vendors in Canada. The development phase has long ended and Conversense is a mature product that can be used right away.



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Guidewire is the platform P&C insurers trust to engage, innovate, and grow efficiently. We combine digital, core, analytics, and AI to deliver our platform as a cloud service. More than 400 insurers, from new ventures to the largest and most complex in the world, run on Guidewire. For more information, contact us at info@guidewire.com.