

SBS

> Guidewire PartnerConnect Solution Overview

The Insurer Challenge

Accurately validating P&C insurance 'contents' claims is a specialist skill-set. For example, identifying the lowest cost fulfillment solution, requires expert knowledge of all household contents items, including the original purchase price and the cheapest like-for-like replacement route.

Our software provides simple, intuitive solutions to resolve this challenge – integrated into insurers' systems and processes.

The Solution: SBS Validation Software

- Easy, accurate validate of the original 'claimed for'.
- Identifies lowest cost like-for-like replacement.
- Determines if an item is likely to be repairable and whether economical to repair.
- Ordering of replacement products for next-day delivery. Or facilitate cash or voucher settlements.
- Identifies inconsistencies and concerns around the probability and plausibility of the claim.

Solution Benefits

- Claim Cost Savings – c. 20% Vs Retail Price.
- Declinature / walk away rates – c. 30%
- Accelerated claim lifecycles – same-day / next-day settlement.

**INTEGRATION PLANNED
ADD-ON**

GUIDEWIRE APPLICATION:
ClaimCenter

VERSION:
[See Support Matrix](#)

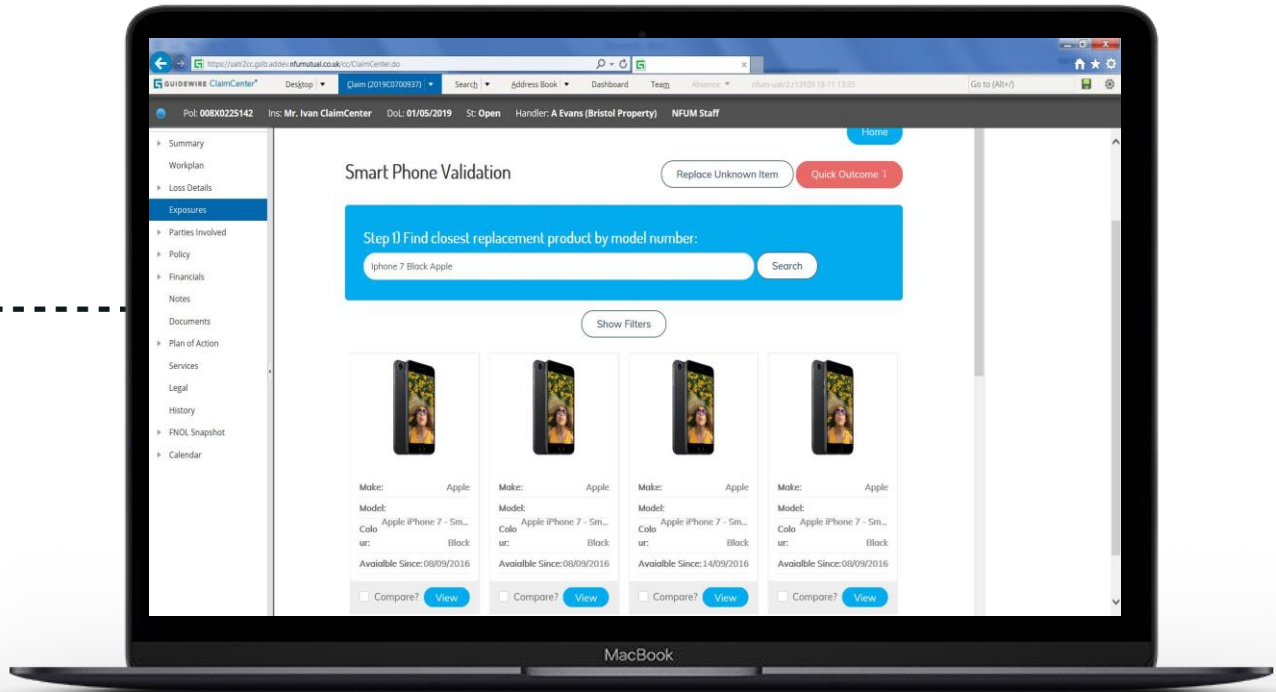
GEOGRAPHIC REGIONS:
EMEA

LANGUAGES:
English

LINES OF BUSINESS:
Personal Homeowners
Commercial Lines
Travel



Navigate what's next.



SBS Group is a leading ‘insurtech’-style business which operates in the UK Household, Commercial and Gadget Insurance sectors, and currently counts nine of the top ten Insurers in the UK as its customers. It currently settles circa 100,000 claims per annum and had revenues of £19million in the last year.

SBS replace all types of Contents, Personal Possessions & Gadgets – ranging from Carpet to Jewellery. From IT kit to Smart Phones. From TVs to Fridges to Sonos!

They provide a uniquely different proposition to the market by combining Digital Claims Solutions, backed-up by expert Claims Handlers, and deliver the fastest solutions to their customers at the lowest cost.

Over the last 5 years, SBS have invested in Artificial Intelligence, 3D Printing, Self-Serve, Automation and System Learning – helping to accelerate claim outcomes for over 500,000 happy customers!



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Guidewire is the platform P&C insurers trust to engage, innovate, and grow efficiently. We combine digital, core, analytics, and AI to deliver our platform as a cloud service. More than 400 insurers, from new ventures to the largest and most complex in the world, run on Guidewire. For more information, contact us at info@guidewire.com.