

THE
ACD
DIFFERENCE

WHAT CLIENTS ARE SAYING...

"I want to thank and acknowledge your work. I've never seen cycle times this fast, with quality maintained and adhesion to our specific instructions. I'll be referring ACD whenever I get the opportunity."

— Logan, claims adjuster

What makes us different

650+ 
appraisers nationwide

3 Inspection Methods
PHOTO • FIELD
DESK WRITES

 **Self(ie)**TM
by ACD
Photo estimates in as little as 4 hours

 Personalized service
from Client Care &
Quality Assurance teams

Customized
CAT
solutions to
meet your needs 

Here are four key areas where we save money and drive efficiency in the auto claims material damage process for clients who use ACD.

CYCLE TIME

Our core focus is to crunch cycle times which speeds up the claims process. ACD's cycle times are 2.3 days faster than the industry average for carriers using CLARITY. Our technology platform combines automation and human-touch delivery. We match the right field and desk resource to the right claim at the outset. Time is money and we save you both.

Through our storage and rental watch features, we identify and prioritize files to minimize these critical areas that drive cycle times and costs up. In doing so, we've saved carriers nearly \$120 per file where these fees are involved.

REDUCED RENTAL & STORAGE

ACCURACY

Through rules-based intelligent auditing and a dedicated Quality Assurance Team, we're able to reduce leakage far below industry averages and ensure compliance. Our parts usage and compliance tools have reduced leakage to 4% while the industry average is 7.5% to 9.5%.

We allow your adjusters to do more adjusting by eliminating needless calls. For one client, about 4,150 hours was saved due to less status calls, dispatch and follow-ups. This equaled the time of two full-time adjusters!

EFFICIENCY

To top it off, and one of the best things of all, implementation is quick. CLARITY is intuitive and easy to use – your adjusters can be up and running in hours. And your dedicated ACD Client Care Team is available for any support needed.

Start seeing the benefits of using ACD from day one.